

#### CTA - No-one Left Behind

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#### Who are the CTA?

- We are the UK Support Body for the CT Sector
- 1,230 Members across the U.K.
- Over 100 Members in Wales
- Provide a wide range of support functions
- Mainly core funded
- Some specific funding for "Special" Projects



# What is Community Transport?

- Community transport provides flexible supportive transport to those who due to location, health, disability or income are unable to access the public transport network
- It is more than just transport providing not just door to door transport but support to go through the door
- Enabling people to access health care, work and leisure opportunities
- Dignity and respect



# What is Community Transport?

Community Transport looks different wherever you find it as it is tailored to suit the needs of the Communities it serves: 750,000 journeys we estimate were made by CT last year.

- Community Cars
- Minibuses (for group hire) Dial a ride
- Larger Buses
- Mopeds (Wheels to Work)
- eBikes
- Volunteers driving their OWN cars



## What does good CT look like?

- Responds to the needs of the community
- Flexible and inclusive
- Established through co production
- Supportive and caring
- Improves the wellbeing of individuals and communities
- Professional and well-funded

### **Community Action**

- Identify need
- Community engagement
- Understand what resources you have
- Who can support you
- How do you ensure you hear from everyone
- Create local networks



### **Examples from across Wales**

Cardigan Town Council
Pentyrch and the health centre
Newport Pembrokeshire
Dinas Powys Voluntary concern



#### **Positive Outcomes**

- Greater sense of community
- Community economic uplift
- Sense of wellbeing
- Supporting community to thrive
- People feel heard by their councils and representatives



# Learning

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- Councils at all levels need to engage
- Demand exceeds supply
- Funding is needed to continue, develop and enhance services
- Learning from pilot projects is proven to support stronger more successful funding applications
- Community engagement can be challenging
- Working closely with partners has confirmed Community Transport is quite literally a lifeline enabling access to healthcare and other medical support



## The Future is bright!

- CT in Wales continues to be a dynamic and strong sector that works to support all within their communities
- CTA continues to amplify their voices and those of their passengers so we have a network that works together, delivers good practice and is innovative
- We see the numbers of people using CT grow and operators work hard to enable accessible transport



## Diolch yn fawr